



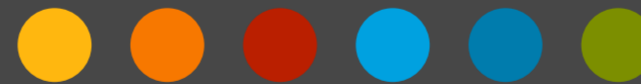
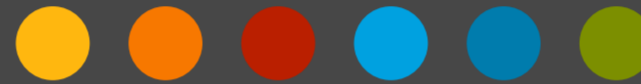
## FREE TESTING

Regence will cover the cost of a COVID-19 test including the office visit with no cost to fully insured members - if a provider determines a test is necessary. This also includes members of high-deductible health plans with HSAs.

Click [HERE](#) for more details

# Covering Coronavirus (COVID 19)

Our healthcare providers have implemented new policies pertaining to COVID-specific coverage available to Clearlinkers. As we receive updates from our providers, we will be sure to update our communications channels.



Regence also has other great resources such as a [FAQ section](#), a [blog](#), and a link to the [Centers for Disease Control and Prevention \(CDC\) guidelines](#) for more prevention information and COVID-19 updates.

## EMPLOYEE ASSISTANCE PROGRAM



Please see the list below for resources currently available to employees for confidential guidance regarding work-life balance and mental health resources:

- [Employee Connect](#)
- [TravelConnect](#)
- [LifeKeys](#)

Click [HERE](#) for more details



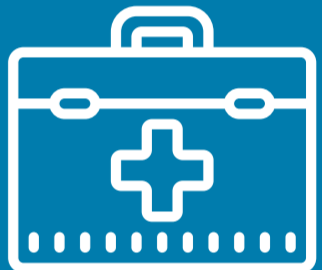
## PERSONALIZED SUPPORT

As Regence learns of members diagnosed with the virus, they are reaching out to provide personalized support.

Click [HERE](#) for more details

## MD LIVE

Regence has expanded access to virtual care for most members. Services may include virtual office visits through telehealth, instant messaging with doctors and nurses, and home health visits in select areas. This includes primary care and behavioral health appointments for both routine preventive services and COVID-19-related concerns.



Click [HERE](#) for more details



## PRESCRIPTION REFILLS

The refill policy for medications, except opioids, has been adjusted to help members prepare as needed.

For medications that treat chronic conditions, such as heart disease, asthma, diabetes and others, members may also request a 90-day refill. Members may reference Regence's [drug lists](#) to confirm their medicine is eligible.

## PRESCRIPTION HOME DELIVERY

Members can order home delivery prescriptions through the [AllianceRx Walgreens Prime](#) website or by calling 1 (844) 765-2894.

